

GTCONNECT

Reduce Risk with Simple, Unified Control

GTConnect leverages cloud control for centralized data and device management.

GTConnect harnesses the power and protection of the cloud to provide a simplified ecosystem that not only streamlines your data and device management but also ensures compliance with data and privacy regulations. GTConnect provides an essential component in robust and frictionless workforce management.

By establishing a scalable and flexible network across devices, you reduce both development and operational costs while offering total data security peace of mind.

With GTConnect, you can ensure that data remains secure while also benefiting from increased accessibility and convenience to analytics and information that can help improve productivity and performance.

- A total ecosystem that simplifies data and device management
- Provides protection for identity data across multiple devices and systems
- Maximizes productivity by reducing the need for time on site

Key Features of GTConnect



Remote Device Management

Centralized management of your networked devices means you can easily manage updates, run system diagnostics and check the real-time status of your entire estate, whether that's one clock or 10,000.



Identity Management

Ensure compliance with data protection using encryption and informed consent. Biometric and personal data can be managed, distributed, and backed up securely and automatically throughout your network of devices.



System Management

With seamless backup and recovery services, your data is automatically saved to the cloud, ensuring that it is always secure, available and protected against data loss.



Data Management

Simplify integrations from devices to your HCM software with our 'cloud-to-cloud' middleware platform.



Remote Device Diagnostics

The cloud-based diagnostic platform minimizes the disruption of troubleshooting. The advanced tools eliminate the need for engineer visits, reducing downtime and improving service delivery.



Technical Support

Get technical support direct from the manufacturer with guaranteed response and resolution times to reduce downtime.

GTPROTECT

Maximize Your Investment with Enhanced Protection

GTProtect offers an enhanced warranty for the lifetime of a device, providing you with complete peace of mind. GTProtect guarantees a like-for-like replacement to your specified location, no questions asked.

Our devices are easy to install and our technical support team is always available to assist you with deployment.

GTProtect ensures a seamless user experience when you need it most.

- Control your costs by avoiding unexpected expense
- Minimal terminal downtime
- Customized support to meet your requirements

What is included with GTProtect?



Lifetime Hardware Warranty

Hardware Warranty for the life of your device, including shipment of replacement device directly to the people that need them.

Pre-paid freight and rapid response mean minimal time without a functioning device.



Setup Assistance and Support

Simple 'plug and play' installation. Telephone and remote setup assistance and Technical Support to your customer for the initial setup of any new or replacement device.

Access to comprehensive user and installation guides with direct support from GT Clocks.



Technical Support to Partners

Technical support for our Partners on devices with guaranteed SLAs. Our team are always on hand to assist you.

Priority access to our technical helpdesk with activation of real-time remote diagnostic tools.